

Quality systems key to Tina's new role



Her previous job involved developing systems for Quality Managers – and now **Tina Sayers** is using some of those systems herself in her role as Butters' new **QA Manager**.

Tina, a graduate of Loughborough University with a Masters Degree in Marketing and Management, arrived just in time to experience the Christmas 2010 season – her first taste of a peak period in the ornamental horticulture sector.

Previously, she had worked for the Yaxley-based fresh produce company Produce World as a Business Improvement Manager. This involved implementing systems to ensure the smooth running of the operation across a number of sites.

"I had no experience of plants before arriving at Butters, but I'm picking it up fast" she says. "Arriving just before the Christmas rush definitely helped".

What Tina does have is a solid experience of systems management, gained over the five years she spent working with Produce World, having joined the company on a graduate training scheme.

Heading up a department of eight QA staff, Tina says her focus is on implementing quality management systems that will ensure Butters' customers are kept happy.

She says her biggest challenge will be to drive the company's 5S project, a comprehensive business improvement programme which aims at raising standards on everything from cleanliness and product standardisation to sustainability.

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